

Guidelines – Health requirements for Play Zone Arcade

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1. Purpose:

- To ensure compliance of all play zone arcades with the public health requirements set forth by Trakhees
- To ensure the implementation of unified health requirement in all play zone arcades in the area of Jurisdiction of Trakhees, Dubai, UAE.

2. Scope:

The health requirement is applicable in all play zone arcades in the area of Jurisdiction of Trakhees, Dubai, UAE.

3. Responsibility:

- Director, Inspection Department
- Manager, Retail & Commercial
- Senior Officer, Retail & Commercial
- Officers, Retail & Commercial

4. Details of implementation:

4.1 Documents:

- 4.1.1 A valid professional trade license issued from Trakhees Licensing Division /JAFZA should be available and the Commercial name should reflect the service provided by the centre.
- 4.1.2 Updated staff list.
- 4.1.3 EPHS file as per (Health Circular No.4) to compile and include all the required documents for verification during inspection.

4.2 Staff:

- 4.2.1 All staff should obtain Occupational Health Card (OHC) issued from Trakhees (044364652/044364639) within the first month of starting the work in the premise. In case of renewal, the card must be applied for renewal one month prior to the expiry date.
- 4.2.2 Instructor should wear clean uniform during working hours.
- 4.2.3 Personal hygiene of the staff should be maintained.
- 4.2.4 All employees shall be trained in the safe working procedures/operations for each play machine.
- 4.2.5 Employees shall be properly instructed about the hazards/safe practices in the work place through bulletins, printed rules, and verbal instructions.

4.3 Premises:

- 4.3.1. Floor, walls, ceiling must be kept clean, well maintained & in good repair at all times. The walls should be painted with suitable and smooth paint and the floor of the playing machine should be made of latex which has shock resistance ability. Floors in other areas should be smooth and easy to clean.



4.3.2. Elevated play areas that have been created using a retaining wall should have a guardrail, protective barrier, or fence running along the top of the retaining wall.

4.4 Ventilation:

4.4.1. Effective and suitable provision shall be made in every playing area for securing and maintaining adequate ventilation by circulation of fresh air. Where artificial ventilation is necessary to the maintenance of comfortable conditions, an adequate ventilating system shall be installed.

4.4.2. Effective steps shall be taken by means of a fan or otherwise to regulate the temperature in play zone area.

5. The facility should provide the following:

5.1 First aid box replenished with valid shelf life medicines.

5.2 Covered waste bin for waste collection.

5.3 Hand wash facility with liquid hand soap, tissue/ hand dryer and sanitizer.

5.4 Daily cleaning checklist for the entire premises.

6. General requirements

6.1 No smoking policy should be implemented & No smoking sign should be displayed in the facility.

6.2 Emergency contact number / person must be displayed in the facility.

6.3 Accommodation & cooking are not allowed in the facility.

6.4 Fire protection detection facilities should be tested annually.