

CIRCULAR

To: **All Business Units/Clients/Consultants/Contractors**
Subject: Online Service Channel for Trakhees - CED Services
Date: 19 October 2016
Our Ref: CEDGR-32

In line with Dubai Smart Government's vision and Trakhees continual improvement of services to achieve customer happiness, Trakhees-CED would like to announce that effectively from **January 01st 2017**, all applications for Trakhees-CED services shall be submitted through CED Online Services channel. Option for manual submissions through Trakhees-CED Helpdesk will not be available after the referred date.

To support our valued customers, Trakhees - CED is regularly conducting awareness sessions for usage of online services. We would like to take this opportunity to advise all applicants to participate and prepare their respective staff for optimum utilization of CED Online services.

Trakhees Helpdesk will be always available for any related customer enquiries and support.

For further information please visit the following link on Trakhees - CED Website:

<http://trakhees.ae/en/ced/Pages/Online-Services.aspx>


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