

## Regulation DD-51.0: General Requirements for Health and Health-related Establishments

### 51.1 Introduction

This regulation shall serve as a set of model requirements to help health and health-related establishments achieve a higher degree of compliance with the governing authority's requirements, and attain a higher standard of health and safety through adoption of good practices.

### 51.2 Definitions

**Governing Authority:** Ports, Customs, and Freezone Corp. (PCFC) – Trakhees, authorized to ensure compliance with relevant regulations. (Concerned Department: PCFC Trakhees – EHS Health Section.)

**Health Facility:** as defined herewith are establishments that practice medical services (such as hospitals, clinics, dental facility, etc.), and provide supplies/medicines (i.e. Pharmacy, Optical Shops).

**Health-related Establishments:** as used in this guideline, is referred to as a facility that promotes health, hygiene and wellness assistance/services (i.e. Massage & Relaxation, Spa, Beauty Center, Salon, etc.)

### 51.3 License and Plan Review Process

#### a. License

- All health and health-related establishments under PCFC – Trakhees jurisdiction shall have valid License issued from Trakhees – Commercial Licensing Dept. or the concerned PCFC Business Units.
- The License shall clearly state the relevant business activity that the establishment shall carry-out.

#### b. Plan Review Process

- All health and health-related establishments shall comply with appropriate recognized standards for both the design and construction.
- Proposed new establishment or modification to an existing establishment must have approval from PCFC - Trakhees prior on starting any work/ operation.
- Proposed layouts must be submitted to the concerned PCFC – Trakhees Dept. (*refer to 50.8, Useful Information/Link*) together with all the required documents.
- All submitted applications shall be reviewed for compliance with the existing regulations, guidelines, and standards.
- For minor modifications, refer to Trakhees – Civil Engineering Dept. (*Circular-67319/2010/MAS dated: 13-May-2010*) should there be any requirement for submission/approval.

#### 51.4 General Requirements

Refer to the following documents available at Trakhees – EHS website ([www.ehss.ae](http://www.ehss.ae)) or email at Trakhees – EHS Health Section ([EHS.Health@trakhees.ae](mailto:EHS.Health@trakhees.ae)) for information.

- Health Requirements for Pharmacies
- Health Requirements for Private General Clinics
- Health Requirements for Private Hospitals
- Health Requirements for Massage & Relaxation, and Spa
- Health Requirements for Optical Shops and Glasses, Lenses Selling

#### 51.5 Useful Links

- Trakhees – EHS ([www.ehss.ae](http://www.ehss.ae))
- Dubai Civil Defense ([www.dcd.gov.ae](http://www.dcd.gov.ae))
- Dubai Health Care Authority ([www.dha.gov.ae](http://www.dha.gov.ae))
- Dubai Municipality – Clinic ([www.health.dm.ae](http://www.health.dm.ae))

#### 51.6 Available References:

HS/004: Health Requirements for Optical Shops and Glasses, Lenses Selling  
HS/005: Health Requirements for Private Hospitals  
HS/006: Health Requirements for Pharmacies  
HS/007: Health Requirements for Private General Clinics  
HS/009: Health Requirements for Massage & Relaxation, and Spa  
Building Regulations and Design Guidelines, 4<sup>th</sup> Edition, PCFC Trakhees

For updates and/or information, visit PCFC-Trakhees website at [www.trakhees.ae](http://www.trakhees.ae)